

Are you looking for more than just a job, for something truly meaningful and rewarding? Then Sysmex Europe SE is the place for you. As the regional headquarters for the EMEA (Europe, Middle East and Africa) region, our company is dedicated to providing essential products that people worldwide for their healthcare journey.

If this opportunity appeals to you, come and join us in the position of

Medical Engineer (f/m/x) as Technical Specialist for Automation in Medical Laboratories

Your responsibilities

- Handle service requests in the EMEA region (Europe, Middle East, Africa) as 2nd level support
- Analyse and solve technical problems, also on customer's site
- Conduct technical training courses for the technical support staff in EMEA
- Provide customer support for the application of instrument-specific software
- Take care of escalation and complaint management in cooperation with affiliates, our Japanese headquarters and suppliers
- Prepare and revise technical documentation

Your profile

- Degree in medical technology or comparable education
- You bring experience in technical support as well as with conceptualising and conducting training courses
- You have profound expertise in electrical and medical engineering as well as IT basics
- You have a confident and professional appearance as well as strong customer orientation and the ability to motivate
- You have independent working skills

Our benefits

We are an aspiring corporate group where respect and trust form the basis for cooperation and communication within Sysmex.

- **Culture & cooperation**
An appreciative work environment, open corporate culture, flat hierarchies and an inclusive and caring atmosphere. Working in an innovative and international environment, personal improvement through our HR people & culture development team, after-work events for internal networking
- **Work-life balance**
Flexible working through flextime and a hybrid working model (60% mobile working, 40% on-site), 30 days annual leave
- **Additional benefits**
Christmas and holiday bonuses, childcare allowance, capital-forming benefits, subsidy for company pension scheme, corporate benefits, relocation assistance, subsidised lunch in our canteen
- **Health & wellbeing**
In-house gym, various sports courses, massages, company medical and psychological care, workplace glasses, general health management
- **Mobility**
Subsidy for the public transport "Deutschlandticket", free parking, bike leasing via JobRad
- **Social Responsibility**
Various opportunities to get involved in different sustainability and charity initiatives, climate friendly and respectful use of resources

Did we spark your interest? Then we look forward to receiving your application with salary requirements and the earliest possible starting date.

Our Company

Sysmex provides global healthcare support with diverse medical diagnostics products and solutions. With more than 50 years' experience in in-vitro diagnostics, we improve the patients' healthcare journey.

Sysmex Europe SE, near Hamburg, Germany, is a regional headquarter for Europe, Africa and the Middle East and serves affiliates, distributors, and customers with over 2,500 employees in the EMEA region, living our mission "Shaping the advancement of healthcare" every day.

Location

Norderstedt (near Hamburg)

Do you have questions?

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